

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Score: \_\_\_\_\_  
(passing score is 80%)

**Core Training**  
**Incident Management Investigation Test**

**I. Multiple Choice: Answer the question with the correct choice  
(10 points each = 50 points)**

1. Who is not a mandatory reporter?

- a. Staff
- b. Supervisors
- c. Service Coordinators
- d. A person's family member

**Answer:** \_\_\_\_\_

2. Investigations are conducted by the Provider and what DDS department?

- a. Service Coordination
- b. Quality Assurance
- c. IMEU
- d. Waiver Services

**Answer:** \_\_\_\_\_

3. What is your role in the event of an incident management investigation:

- a. Reporting details regarding the incident
- b. Coordinating a meeting of all people involved in the investigation
- c. Ignoring that the incident occurred
- d. None of the Above

**Answer:** \_\_\_\_\_

4. What incident requires internal provider investigations and external DDS investigations?

- a. Neglect
- b. Serious Physical Injury
- c. Allegations of abuse
- d. All of the above

**Answer:** \_\_\_\_\_



5. When documenting an issue or incident it is important to detail events using the following key elements?

- a. the information my co-workers provide me
- b. who, what, where, when, why, and how
- c. None of the above

Answer: \_\_\_\_\_

**II. True or False: Answer whether 'True' or 'False' (10 points each = 30 points)**

6. **T or F:** It is only the responsibility of the Incident Management Coordinator (IMC) to provide information regarding an issue or incident. \_\_\_\_\_

7. **T or F:** The Incident Management Coordinate must maintain specialized training to have this role. \_\_\_\_\_

8. An issue and a reportable incident are the same thing. \_\_\_\_\_

**III. Short Answer: Briefly answer the question based upon your experience working as a Direct Support Professional.**

9. List three things that you can do to prevent an incident or investigation of abuse, neglect or exploitation? **(15 points)**

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

10. In your agency what are the steps that must be taken to report an incident? **(5 points)**

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